



# CAMBRIDGE UNIVERSITY PRESS

## North American Cambridge Latin Course Purchasing and Renewing FAQs

### Cambridge GO

#### What is Cambridge GO?

Cambridge GO is our digital learning platform. It includes digital versions of the textbooks and a variety of supplementary material for both the student and the teacher. You can purchase digital subscriptions for the Student's Book and the Teacher's Manual. Cambridge GO can be accessed on your laptop/desktop computer or phone/tablet via the 'Cambridge Reader' app.

#### How do I purchase digital access for the 5<sup>th</sup> edition Cambridge Latin Course?

Digital resources can be purchased as a one-year subscription or a six-year subscription. To purchase access codes, contact customer services at [worldlanguagesonline@cambridge.org](mailto:worldlanguagesonline@cambridge.org) or call 1-800-872-7423 (9:00 am—5:00 pm EST). Codes can also be purchased online at [www.cambridge.org/cambridgelatincourse](http://www.cambridge.org/cambridgelatincourse).

#### How do I purchase print book with digital access for the 5<sup>th</sup> edition Cambridge Latin Course?

You can purchase print plus digital access resources via customer services (see details above) or online at [www.cambridge.org/cambridgelatincourse](http://www.cambridge.org/cambridgelatincourse). At this time, purchasing online will not give you access to the 20% institutional discount that you are entitled to if you are ordering on behalf of a school. To access the discount, you need to contact customer services directly. When purchasing a print plus digital access edition, the book itself will contain a code that you can use to redeem your digital access.

#### What do I do when my digital access expires?

After your one-year subscription has elapsed, you will need to purchase a new code. Contact customer services using the details above or purchase via the website.

Your book's expiry date is displayed on the Cambridge GO resources screen. Once you have the new code, there's no need to create a new account. You simply log in with your current account details and click 'add new resource' to get access to the new subscription.

#### How do I provide my students with access to a new digital subscription?



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You can bulk upload details for your class so that your students do not need to register their own accounts, although they will need to type in their own access codes. There are instructions for doing this, as well as answers to other FAQs, at <https://cambridgegohelp.cambridge.org/>

### **Can my students' parents/guardians purchase digital access for them?**

Yes, they can purchase digital access to the one-year Student's Book by contacting Customer Services and paying with credit card, or purchase an access code online at [www.cambridge.org/cambridgelatincourse](http://www.cambridge.org/cambridgelatincourse). The parent will then receive the access code which can be added to the student's Cambridge GO account.

### **How long are the licenses for digital access?**

The license duration is stated in the product title on our website and in our catalog. Most licenses are valid for one year from the date of activation. We also have six-year licenses, but these are only available as institutional purchases. If you purchase six-year licenses, your students will need to activate a new digital access code at the start of each year for six years. You will receive a new batch of codes at the beginning of each year for six years total.

### **When does the clock start on the license duration?**

The codes won't activate until you have entered them into Cambridge GO. So if you purchase a code in August 2023 but don't activate it until January 2024, you'll have until December 2024 to use the resource.

### **Can I add a new code before the old book has expired?**

Your license begins on the day that you enter the code, so it is recommended to wait to enter a new code. Our licenses have a buffer period built in to ensure access will continue beyond the end of the semester.

### **Where do I go if I'm having technical problems with my digital access?**

In the first instance, please see if your query is answered at: <https://cambridgegohelp.cambridge.org>. If you are still having problems, please fill out the form at: <https://cambridgegohelp.cambridge.org/hc/requests/new> to contact the Technical Support team.



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Alternatively, you can reach out via email at [ptsupport@cambridge.org](mailto:ptsupport@cambridge.org), or call 1-844-682-0042 (4:00 am – 7:00 pm Eastern Time).

### Pricing

#### How do I order the print books?

The print books can be purchased through Cambridge University Press. Pricing for the 5<sup>th</sup> edition is listed in our Latin Catalog (institutional pricing) or [website](#) (retail pricing).

A new 6<sup>th</sup> edition will begin to publish from 2024. Check back on our [website](#) for further information.

#### Can I get a gratis Teacher's Manual with a class set purchase?

Yes, we give a gratis Teacher's Manual with the purchase of 25 Students' Books – either print books, digital books, or print books with digital access. If the order is for fewer than 25 student books, you will need to purchase the Teacher's Manual. The Teacher's Manual includes access to the Student's Book.

#### Do schools get a discount on Cambridge Latin Course materials?

Yes, we offer institutions the standard 20% discount. The prices, reflecting a 20% discount, are shown in our Latin Catalog. If you are an individual purchasing a title, and not affiliated with an institution, we are unable to offer the 20% discount.